

3M™ Traffic Safety and Security Division
Extended Warranty – Permanent Traffic Signs



Keeping
roads safer
for longer





Our safety commitment

As a global leader in retroreflective technology, 3M is committed to delivering innovative safety solutions designed to maximise visibility and safety on the road, in the workplace and general community.

As part of this commitment, 3M UK, offers this Extended Warranty through our Approved Signmaker network.

This warranty not only guarantees the durability and performance of our sheeting, it gives you peace of mind that you are delivering the highest level of road safety.

3M Extended Warranty Statement for Permanent Traffic Signs

3M UK warrants that should a qualified sign fail during the warranty period (as set out in the Schedule on the next page), 3M shall meet the total cost of replacing the sign, including removal and installation costs, subject to the Conditions set out in this statement.

3M Approved Signmakers

3M Approved Signmakers are authorised to provide the benefits of the 3M Extended Warranty for Permanent Signage to their customers (end users). These Approved Signmakers undergo training and a robust audit process each year and are subject to rigorous 3M manufacturing guidelines. All 3M Approved Signmakers have CE Marking accreditation for permanent traffic signs.

3M will annually issue an Accreditation Certificate, validating its authority to provide the benefits of this Extended Warranty to Approved Signmakers.

A copy of this Certificate should be requested from your Signmaker. For a current list of 3M Approved Signmakers, visit [Where to Buy on www.3m.co.uk/traffic](http://www.3m.co.uk/traffic)

To make sure you receive the benefits of this Extended Warranty:

1. Ensure that your sign manufacturer provides you with a current copy of the Accreditation Certificate each year to ensure all signs manufactured within that year are covered;
2. Ensure your signs have a label on the rear of the sign which includes the manufacturer's name, date of manufacture and class of material used;
3. Ensure that your signs have met the correct storage and handling requirements in accordance with 3M's Guide to the Storage and Handling of Signs. Visit www.3m.co.uk/traffic for a copy of this document;
4. Ensure you are familiar with all the information set out in this document.





3M Schedule for Extended Warranty Statement for Permanent Signage

Base/Background Sheeting		Extended Warranty Period*		
Applicable Standards and Classes of Retroreflective Sheeting	Compliant 3M Retroreflective Sheeting	3M Approved Symbols & Graphics	Warranted Vertical Outdoor Exposure	Warranted Retained Luminance (CIL/m ² Percentile)*
BS EN 12899-1 Classes 3A & 3B	3M™ Diamond Grade™ DG ² Reflective Sheeting Series 4000 (non-fluorescent colours)	3M™ Electrocut™ Film Series 1170	12 years	80%
		3M™ Screen Process Colours Series 880i		
		3M™ Piezo Ink Jet Series 8800UV		
	3M™ Diamond Grade™ DG ² Reflective Sheeting Series 4081 Fluorescent Yellow, 4083 Fluorescent Yellow/Green & 4084 Fluorescent Orange	3M™ Electrocut™ Film Series 1170	10 years	
		3M™ Screen Process Colours Series 880i		
		3M™ Piezo Ink Jet Series 8800UV		
BS EN 12899-1 Class R2	3M™ High Intensity Prismatic™ Reflective Sheeting Series 3930	3M™ Electrocut™ Film Series 1170	12 years	70%
		3M™ Screen Process Colours Series 880i		
		3M™ Piezo Ink Jet Series 8800UV		
BS EN 12899-1 Class R1	3M™ Engineer Grade™ Reflective Sheeting Series 3400 and 3200	3M™ Electrocut™ Film Series 1140	7 years	
		3M™ Screen Process Colours Series 880i		
		3M™ Piezo Ink Jet Series 8800UV		

*Warranty period starts from date of installation



Extended Warranty Conditions

1. This warranty only applies to permanent fixed signs which are manufactured by a 3M Approved Signmaker who has CE Marking accreditation for permanent traffic signs. Please visit www.3m.co.uk/traffic for a list of Approved Signmakers.
2. This warranty shall only apply to the failure of 3M™ Reflective Sheeting or 3M™ Process Colours to meet 3M specification.
3. Failure due to: Improper fabrication, failure of substrate, damage during transportation, damage during installation, improper maintenance, vandalism, negligence, accidental damage, not following 3M recommended guidelines for sign production or application or improper storage and handling are excluded. For more information on handling and storing your signs, please obtain a copy of 3M's Guide to the Storage and Handling of Signs which you can download from www.3M.co.uk/traffic
4. If 3M products with differing warranty periods are combined on a sign the lesser warranty period will apply.
5. Signs containing non-3M sheeting or a combination of 3M sheeting and non-3M sheeting do not qualify for the 3M Extended Warranty.
6. Wherever possible, replacement signs will be supplied through the original manufacturer. However, 3M reserves the right to appoint an alternative manufacturer to supply the replacement signs.
7. This warranty statement is also subject to the following:
 - a. The User determining and satisfying itself as to the suitability of the 3M product for the intended application; and
 - b. Where possible, the User should notify any failure to the original manufacturer of the sign, who will contact 3M Traffic Safety and Security Division. Thereafter, 3M may choose to deal directly with the User on all future correspondence relating to any notified failure;
 - c. The User providing to 3M full particulars of the reasonable removal and installation costs claimed; and
 - d. This warranty only applies to Approved Signs. An Approved Sign is a sign that:
 - i. Has been manufactured by an Approved Signmaker authorised by 3M to give the Extended Warranty;
 - ii. Has been manufactured, packaged, labelled, transported and stored in accordance with 3M recommendations;
 - iii. Has been manufactured in accordance with 3M product bulletins, information folders and technical memos, including the exclusive use of 3M matched components (including 3M process colours, clear coatings, electronic cuttable films, protective overlay films, and application tapes and accessories) and recommended application equipment;
 - iv. Is manufactured using 3M sheeting as detailed in the Schedule on the previous page;
 - v. Is to be used in a permanent location; incorporates an acceptable coding reference to identify the manufacturer of the sign or device. Replacement signs or devices are to be clearly marked with the date of manufacture of the original sign or device, together with an "R" suffix, to clearly identify these as replacement items; and
 - vi. Comprises a substrate approved by 3M and prepared to recommendations set out in 3M Product Bulletins, information folders and technical memos.
8. In the event of a claim under this Extended Warranty 3M's entire liability and obligation shall be limited to the total cost of replacing the sign, including the removal of any defective sign and installation of a replacement sign. 3M shall not be liable for any other cost, loss or expense and excludes liability for any other direct or indirect loss, costs or damages whatsoever including without limitation any consequential loss howsoever arising.
9. It is a condition of this warranty that signs have been properly cleaned and the User has complied with 3M Guidelines on the Storing and Handling of Signs.
10. 3M reserves the right to carry out any testing deemed necessary to determine the validity of any claim under this Extended Warranty. The replacement sign shall be warranted for the remaining unexpired period of the warranty applicable to the original sign.
11. Except as otherwise expressly provided in this Extended Warranty, all conditions and warranties, express or implied, whether arising by virtue of statute, whether as to the condition, suitability, quality, fitness for any purpose or title to the 3M product are hereby excluded and in no event will 3M be liable in any way for any special, indirect, incidental or consequential loss or damage.
12. Where any legislation implies into this statement any term, condition or warranty and the relevant legislation avoids or prohibits provisions in a contract excluding or modifying the application of, or liability under, any such term, condition or warranty, such term, condition or warranty will be deemed to be included in this warranty statement provided that to the extent that such legislation permit 3M to limit its liability for a breach of any such term, condition or warranty, then 3M's liability for such breach will be limited as set out in this statement.
13. This warranty covers Users in the United Kingdom and Republic of Ireland only.



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